

Narelle Davis

Queensland Food Safety Expert



Food Safety is a highly specialised field and Food Safety Auditors are at the pinnacle of this profession. Queensland Health has approved a list of approx. 75 independent 3rd party Food Safety Auditors. Selection is based on strict national criteria that includes knowledge of National and State legislation, education, training, and experience. This select group is instrumental in the efforts being made by the Queensland State Government to mitigate the risks to the public associated with contaminated food.

Narelle Davis spent 15 years working as an assistant nurse in aged care before specialising in Food Safety. During the past 16 years of her career, she has worked at all levels of government (local, state, and federal). Her experience in food safety includes policy development, inspection, investigation, regulatory assessment, and prosecution. She is a Government Approved Food Safety Auditor, and her knowledge of food safety legislation and compliance measures is unrivalled. This together with her ability to engage and communicate with people at all levels are what stands FSSQLD apart from all others.

The Coal Face



In the 15 years prior to undertaking her university studies, Narelle Davis worked as an assistant nurse in an aged care facility. Far from glamorous, it was the first step in her remarkable career and the hands-on experience of working with vulnerable people was invaluable.

In 2006, Narelle graduated with a bachelor's degree in Health/Science (Environmental Health) from the Queensland University of Technology.

Inspections & Investigations



Narelle Davis joined Moreton Bay Regional Council in 2006 where she worked on contract for 3 years as an Environmental Health Officer. In this frontline position she responded to consumer concerns and complaints on a range of environmental health issues. Among her many duties, she conducted routine inspections, investigated breaches, and delivered training and education on food safety.

Food Safety Innovation



Narelle then joined the Brisbane City Council on an 8-month contract to work on the Audit Program associated with the Eat Safe Brisbane Scheme. With twenty-six wards, Brisbane City Council is the largest local government in Australia and Eat Safe Brisbane was an innovative scheme born from the Brisbane City Council's long-term plan for the City's future. Developed in partnership with key stakeholders, it was established to assist the food industry in achieving world-class recognition based on compliance to world's best practices by 2031. Working on the Audit Program opened Narelle's eyes to the lack of food safety knowledge among business owners, particularly those entering the food industry for the first time.

Policy Development, Compliance & Prosecution



From 2010 to 2016, the Queensland Government Health Department contracted by Narelle as an Environmental Health Officer on several occasions for different periods. In the course of these contracts Narelle participated in policy development, investigations, seizures, and prosecutions.

More specifically, she:

- Conducted compliance audits on hospitals, pharmacies, and residential aged care facilities, assess the level of compliance with the Health (Drugs and Poisons) Regulation 1996 (HDPR), Food Act 2006 and Australian New Zealand Food Safety Standard Code.
- Investigated complaints of possible breaches against Queensland legislation, including collection of evidence, both physical and verbal.
- Participated in the seizure of restricted items under the Health (Drugs and Poisons) Regulation 1996.
- Assessed applications for licenses issued in accordance with the Health (Drugs and Poisons) Regulation 1996.
- Oversaw recalls of unsuitable foods in accordance with FSANZ guidelines.
- Contributed to development of policies and procedures for the unit.
- Investigated food borne outbreaks, including tracking causes and gathering written statements.
- Undertook investigate of businesses suspected of breaching the Australian / New Zealand Food Safety Standard Code.

Waste Management Response



During 2011 and 2012 (between contracts for Queensland Health), the City of Logan contracted Narelle to conduct research and assist Council with its response to the growing challenges associated with waste management. In this role, Narelle worked closely with all key stakeholders - waste management contractors, residents, and Council staff to develop the Council's response. She negotiated new service agreements for the recycling of waste and initiated and contracted an expert to start a waste management education program.

Aged Care



In addition to her private practice work, Narelle Davis worked for the Department of Health and Ageing from 2013 to 2019. Her time was spent working on a number of federal government aged care initiatives which included:

- Assessment of applications according to the Aged Care Act, Aged Care Accreditation Standards, and the Community Care Common Standards.
- Roll out of new data management system.
- Quality assurance of new service providers.
- Investigate complaints from the public about the operations of aged care facilities.

Food Safety Auditing & Consulting

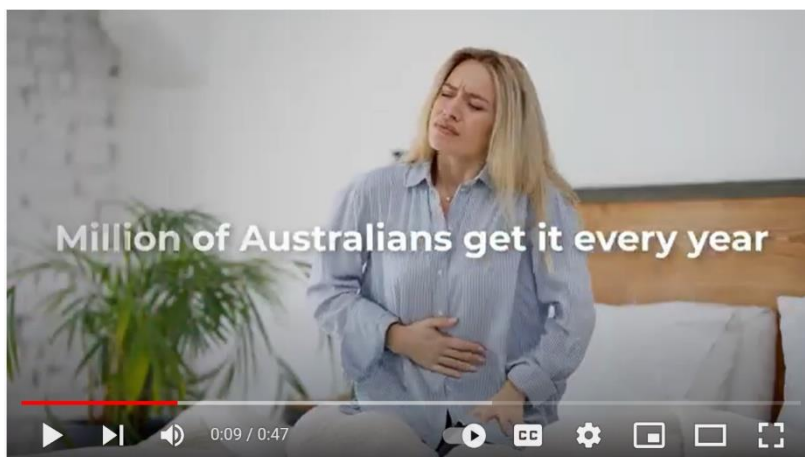


Narelle established Food Safety Solutions Queensland in late 2011 in response to the demand for third party food safety audits and reports.

More recently, she has chosen to reduce her work for government agencies to concentrate her efforts on her private practice.

With her qualifications and experience in frontline food services, her unrivalled knowledge of legislative requirements and understanding of the compliance measures, Narelle is uniquely positioned to work with businesses of any size involved in Child Care, Aged Care along with Hospital and Event Catering. The Company offers professional consulting services on food safety programs and is approved by the Queensland Government to conduct Food Safety Audits.

To find out more or discuss your food safety needs, please visit www.fssqld.com. Alternatively, you can call Narelle Davis on 0481 817 233 or email - admin@foodsafetysolutionsqld.com.au



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